



Frequently Asked Questions

When are the backpacks due?

Backpacks should be delivered to our warehouse by Monday, August 3rd, 2009. Host coordinators are encouraged to advertise an earlier due date to allow for latecomers and transportation of the packs to our warehouse.

Do you pick up backpacks from host companies?

The Family Giving Tree does not provide pick-up services for our backpack or gift drives. We simply do not have the trucking/volunteer resources to accommodate this.

What if the backpacks come in late?

Backpacks can be brought to our warehouse until August 14th, 2009. If you have donations after this date, you can bring it to our office at 606 Valley Way, Milpitas CA, 95035.

Are red and blue backpacks still NOT allowed?

Yes. We are still receiving requests from many of our recipient schools to NOT include red or blue backpacks. This seems to be becoming a state wide issue relating to gang affiliation.

Should I buy everything listed on the card?

We ask that you include as many items as you can in each donated backpack. However, our warehouse volunteers quality check each backpack and, if we have the resources, they will replace any missing item.

I ran out of cards, how do I get more?

Email or call our office and we will send more cards ASAP.

Sponsors@FamilyGivingTree.org or (408) 946-3111

What do we do with leftover cards?

We encourage our hosts to leave the poster display up for as long as possible. Late donations are always welcome! After the warehouse closes, you can mail the cards back to our office at 606 Valley Way, Milpitas, CA 95035 and we will reuse them next year!